



**Mary Therese Tylus, MA**

As Owner of **Tylus Training Services**, Mary is an independent, passionate, highly talented and motivated security professional and subject matter expert offering over 20 years of security leadership and management experience within the natural gas, guard services, and security training companies. She earned both her Masters in Criminal Justice and Criminology and a BS in Applied Psychology from Loyola University of Chicago. Additionally, she completed the Management Certificate Program within Loyola's School of Business Administration, Executive Education Program.

Mary holds the following licenses and certifications which she brings to **Tylus Training Services**:

- State of Illinois Permanent Employee Registration Card
- Chicago Fire Department Fire Safety Director
- CPR/AED/First Aid Instructor
- Clear Boundaries Safety Certifier

Mary is a member of the following organizations:

- ASIS International (ASIS)
- ASIS International Chicago Chapter (ASIS Chicago)
- Association of Threat Assessment Professionals (ATAP)
- The Illinois Security Professionals Association (ISPA)
- Infragard Illinois Chicago Chapter
- Society for Human Resource Management (SHRM)
- The Reid Institute of Reid Trained Investigators



**SAFETY FIRST**

**HIRE WITH CONFIDENCE**

**Mary Therese Tylus, MA**

Owner

cell: **773.318.6901**

office: **773.262.6621**

email: **marytylus@comcast.net**

1739 W. Farwell Avenue, Unit B

Chicago IL 60626

**TRAINING TO A "T"**



**SAFETY FIRST**

**HIRE WITH CONFIDENCE**

PROVIDING

 **CUSTOM-TAILORED TRAINING IN**

- Customer Service Training
- Security-Related Training
- Including CPR/AED/First Aid

**TRAINING TO A "T"**

Serving Chicago for over 20 years



SAFETY FIRST

## TYLUS TRAINING SERVICES

is a training firm owned and operated by Mary Therese Tylus, MA, specializing in custom-tailored training, customer service, and security-related classes/sessions for security officers and other public and private entities including

CPR/AED/First Aid

who may choose to use any of the listed training classes.



TRAINING TO A "T"

## SOME OF THE CLASSES/TRAINING THAT ARE OFFERED:

- Customer Service/Security 101 – providing customer service while maintaining security vigilance
- How to Deal with an Irate Internal Customer
- Street Smarts
- Clear Boundaries Safety Training (Safety Training for Women in the Workplace)
- CPR/AED/First Aid Certification and Recertification – AHA courses
- Fire Evacuation Team Training/Emergency Evacuation (Policy Review, Revision and Training)
- Fire Extinguisher Training
- When and How to Fill Out a Security Incident Report
- Creation and Revision of Post Orders for Sites, Security Command Centers/Security Operation Centers
- Post Order Testing and Review Training
- Diversity/Sensitivity Training (Policy Review, Revision and Training)
- Active Shooter Training/Workplace Violence Training (Policy Review, Revision and Training)
- Shelter-In-Place Training (Policy Review, Revision and Training)
- Inclement Weather Training (Policy Review, Revision and Training)
- Coaching for passing of Fire Safety Director Training by Chicago Fire Department
- Suspicious Package Training (Policy Review, Revision and Training)
- Bomb Threat Training (Policy Review, Revision and Training)
- Policy Review, Creation/Revision/Training
- Other custom tailored training sessions to specifically fit customer's needs/issues

The above is not an exhaustive list and classes/training will be added and updated as needed.

Other services that are available are Internal Investigations and Investigation Reports, Monthly Client Reports, and other projects as needed/required by clients.

**Contact us to discuss how we can help with your security-related training at:**

cell: **773.318.6901**

office: **773.262.6621**

email: **marytylus@comcast.net**

